

"What is a 'scoop'?"

- *A scoop is measured out by our CAT machine. One scoop is the equivalent of 2/3 of a cubic yard for Mulch and Dirt. For Stone, our Scoop is 1500 lbs.*

"How much does a scoop cover?"

- *100 sq./ft. at 2" deep*
- ***NOTE:** The 100 sq. ft. at 2" deep average will not apply for larger stones such as Brown 1"-3", James River Oversize, River Cobble, or Rip-Rap*

"Do you deliver?"

- *Yes, we do! Our Deliveries are \$45 within 10 miles. Anything outside of that range is increased depending on mileage.*

"How far in advance do I need to schedule a delivery?"

- *Typically, we suggest giving us 24-48 hours (about 2 days) heads up. Our Delivery schedule can fill up fast in Fall and Spring, so the earlier you call the better.*

"What is the smallest/largest amount you can deliver?"

- *We will deliver as little as a 1/4 scoop.*
- *Regarding mulch, we can deliver as much as 30 scoops and up to 10 scoops of any stone.*
- *For Sand and Dirt, we can deliver up to 12 scoops.*

"Do I need to set up an appointment to come pick things up?"

- *While it may sometimes help to call ahead to see if we have what/how much you need, you can come by the store anytime to pick up materials.*

"Do you do any landscape or hardscape installation?"

- *We do not, however, we would be happy to provide you with a few contractors to help with whatever you desire.*

"What is the policy on returns?"

- *Orders of the block are available for return within 30 days from the date of purchase BUT are subject to a 25% restocking fee. The block must be cleaned prior to returning and must be stacked in the correct order on the pallet it left on. There are no returns on loose or bagged material.*

"Are you responsible for my personal property?"

- *While mistakes can happen, we do not assume liability for damage to personal property when loading loose material on trucks or trailers or to yards or driveways on delivery. We do take the utmost care when handling equipment near your personal property and do our best to minimize any potential damage.*

"What forms of payment do you accept?"

- *We Accept Cash and all forms of Card. You can call us and pay ahead of time with Card.*
- *We do **NOT** accept Checks.*